

ENG JOO LOGISTICS SDN BHD

Company no: 199401026327 (312008-A)

CONDITIONS OF TARIFF

1st. APRIL 2024

Reminder: Effective From 1st April 2024, Malaysia Government imposed a Logistics Sales and Services Tax (SST) of 6% for all the tariff charges listed herein.

1.0 EXPORT CONTAINER DELIVERY AND COLLECTION

1.1. Futile trip charges on unsuccessful empty delivery shall apply where:

- 1.1.1. Futile trip (empty pick-up) at any depot : RM150.00/CTR
- 1.1.2. Empty container rejected by the shipper : 2/3 tariff rate
(Subject to DGC, Tolls, FAF, and VBS)
- 1.1.3. Where an empty rejected container is not able to be drop-off at the depot but returned to Carrier's yard, a Futile Trip Transit charge applies on top of charges under Clause (1.1.2.) : RM150.00/CTR

1.2. Laden Export Collection shall be subjected to the following:

1.2.1. Laden Export Collection Advice

All Collection Advice shall be in writing, or by Eng Joo's eRFC portal, and must be received by Carrier with a minimum of TWENTY-FOUR (24) WORKING HOURS notice. The notice period shall be counted from time of "Container Readiness Time". Container Readiness time is the time when the customer has completed loading of the container and the container doors are fully closed and sealed by the Customer, where applicable.

- 1.2.2. Futile Laden Collection shall be charged one Futile trip : 2/3 tariff rate
(Subject to DGC, Tolls, FAF and VBS)
- 1.2.3. Where a laden container is not able to enter the Port Terminal for any reason but returned to Carrier's yard, a Futile Trip Transit charge applies: RM150.00/CTR. This charge shall apply on top of the Futile trip charge of RM150.00/CTR.

2.0 IMPORT CONTAINER DELIVERY AND COLLECTION

2.1. Laden Import Delivery of containers shall be subjected to the following:

2.1.1. Laden Import Container Delivery Request

ROT and all necessary documents must be received by the Carrier (including any "container release" required from Port, Customs and/or any other Government or Statutory bodies) at least FORTY-EIGHT (48) WORKING HOURS from required date. The Carrier shall be held free from all charges incurred by consignee within the 48 hours' notice period from receipt of last document or "container release".

2.1.2. Futile trip (laden pick-up failed) at any Port Terminal. : RM150.00/CTR

2.1.3. Futile trip (unsuccessful laden delivery) to consignee shall be charged all of the below charges:

a) One laden round-trip delivery : Normal Rate
(Subject to DGC, Tolls, FAF and VBS)

b) One Futile Trip Transit Charge shall apply : RM150.00/CTR

c) New ROT shall be required for re-delivery : Normal Rate
(Subject to DGC, Tolls, FAF and VBS)

2.2. Import Empty Container Collection shall be subjected to the following:

2.2.1. All Collection Advice shall be in writing or by Eng Joo's eRFC portal, and must be received with FORTY-EIGHT (48) WORKING HOURS notice. The notice period shall be counted from time of Container Readiness Time. The Carrier shall be held free of all charges incurred by consignee for 48 hours' notice period from Container Readiness Time.

2.2.2. Futile Empty Collection shall be charged one Futile trip : 2/3 tariff rate
(Subject to DGC, Tolls, FAF and VBS)

2.2.3. Where an empty container is not able to be drop-off at the depot (due to factors outside of Carrier's control) but returned to Carrier's yard, all the following charges apply:

a) Futile Trip Transit Charge applies. : RM150.00/CTR

b) Futile Trip (Unsuccessful Empty Drop-off) : RM150.00/CTR

3.0 WAIT TO LOAD / UNLOAD (TUNGGU ISI / TUNGGU TURUN)

For any delivery on a "wait to load/unload" basis, the waiting time shall be as follows:

3.1. The free time for delivery for loading/unloading is ONE HOUR only.

3.2. Waiting time charges is RM50.00/hour (or part thereof) per container beyond the free time for loading/unloading.

4.0 CONTAINER STAGING IN HAULIER'S YARD

At the customer's request, the staging of containers at Carrier's yard may be available on a case by case basis.

The Customer shall indemnify the Carrier against all and any claims for damages, consequential losses, personal injury and any other claims and losses however it may arise while the container is staged in the Carrier's yard. The customer shall also ensure that the cargo and container is fully insured for Good in Transit insurance for the whole journey, including any transit, temporary stoppage and/or staging at Carrier's yard. The Carrier and the Carrier's staging yard are deemed to be covered under subrogation insurance.

4.1. Staging charges shall apply at RM150.00/container.

4.2. Storage charges shall apply at RM20.00/20ft per day and RM40.00/40ft per day.

5.0 DELIVERY TO UNSECURED PREMISES

It is the Customer's responsibility to ensure that a proper, accessible, safe and secured premise is provided for the parking of the prime mover, trailer and container.

5.1. Delivery to unsecured premises will only be performed on a "wait to load/unload" basis. Waiting time charges shall apply as per clause (3.0) above.

5.2. An unsecured premises is defined as :

5.2.1. Without or outside of a fenced and gated premise.

5.2.2. Without 24 hours security personnel to attend to the container and trailer.

5.3. The Customer must inform the Carrier that a delivery will be required to an unsecured premise before the acceptance of the ROT.

5.3.1. Should a consignment arrived at an unsecured premises without the informing or pre-alert to the Carrier, the container shall be loaded/unloaded on a "wait to load/unload" basis subject to the Carrier's sole discretion to agree or not agree to wait for loading/unloading. Clause (3.0) then applies.

5.3.2. If for any reason whatsoever that "wait to load/unload" is not performed, the container shall be returned to the empty depot or if laden, to the Carrier's yard for staging while waiting further instructions.

5.3.3. If an empty container is returned to an empty depot, futile trip charges as per clause (1.1. Futile Trip on Unsuccessful Empty Delivery) applies.

5.3.4. If laden container is returned for staging at the Carrier's yard, then a Futile Trip Transit charge as per clause (2.1.3. Futile Trip Unsuccessful Laden Delivery) applies.

- 5.4. The Customer shall indemnify the Carrier while loading/unloading is being performed at an unsecured premise. The indemnity shall include but not limited to any damages, losses, personal injury, consequential losses and any other claims and losses, legal charges, local council fine, polis summons which may occur, or however it may arise while loading/unloading.
- 5.5. At all times, the Carrier reserves all rights to refuse delivery to an unsecured premises.

6.0 SCHEDULE OF SURCHARGES

Surcharges apply for transportation and handling of refrigerated (reefer), dangerous cargo (DG) or container requiring special equipment.

6.1. DIRECT LOADING / DELIVERY CHARGE

- 6.1.1. If "Direct Delivery" is required by the Customer, a "Direct Delivery" surcharge shall apply at RM450.00/container for normal day and RM600.00/container for Sunday or Public Holidays. Any other costs incurred for direct delivery shall be borne by the Customer. The same applies for "Direct Loading" request.
- 6.1.2. Direct Delivery surcharge applies to all requests for direct delivery whether for DG, Reefer or even General-Purpose containers. So long as a request for Direct Delivery is made, the surcharge applies. The same applies for "Direct Loading" request.
- 6.1.3. If direct loading/delivery is not requested, then the required period of notice for Collection and delivery within clauses (1.0 Export Delivery and Collection) and (2.0 Import Delivery and Collection) shall apply. The Carrier shall be held free of all charges incurred within the notice period required, however it may arise as provided for under the above said clauses.

6.2. DANGEROUS GOODS (DG)

All Dangerous Goods specified and listed with a DG UN Number shall be charged a DG surcharge. Surcharge applies whatever the class number of the cargo whether the highest or lowest rated class. This surcharge applies whether the cargo is DG Class 1.0 or DG Class 3.0 or even DG Class 9.0, so long as the cargo is classed as Dangerous Goods.

6.3. REFRIGERATED CONTAINERS (REEFER)

- 6.3.1. Reefer Surcharge shall apply on all "LIVE" refrigerated containers.
- 6.3.2. For Non-Operating Reefers (NOR) containers, no surcharge shall apply so long as the treatment of this container is considered as if it is a General-Purpose (GP) Container including any claims for demurrage, detention and any other costs representing penalties for e.g. SSR or store-rent.

6.4 Out-Of-Gauge Cargoes in Containers

Over-height, over-length or over-width cargo shall be assessed an OOG Surcharge.

6.5. List of Surcharges

The following is a list of surcharges to be applied. For any other special cargoes or container movements which are not listed below, please check with the Carrier on the additional surcharges before submitting the ROT.

		RATE
6.5.1.	Dangerous Goods (DG) surcharge	50% on top of normal tariff
6.5.2	Refrigerated Cargoes and/or containers	50% on top of normal tariff
6.5.3	Out-of-Gauge cargoes and/or containers	50% on top of normal tariff
6.5.4	Perishable Goods	50% on top of normal tariff
6.5.5	Transportation requiring special equipment such as generator set, tipping device, side loader, etc.	Double the normal tariff
6.5.6.	Any other special cargoes/containers not Specified	Subject to prior arrangement. Double the normal tariff
6.5.7.	Weighting required by customers	RM100.00 per container
6.5.8.	SKP / Duty Draw Back	RM50.00 per container

7.0 INSURANCE

The Customer shall at all times ensure that they have purchased or obtained full insurance coverage for the goods in transit including the coverage of the container, which holds the goods. This coverage shall include the entire journey from receipt until delivery of the container up to final destination, and including any transit, temporary stoppage and/or staging, partial loading/unloading period. The Customer shall provide proof of such insurance coverage to the Carrier on request.

Unless the Carrier advises otherwise in writing to the Customer, the Carrier is deemed to be covered under Subrogation insurance. All claims whether for loss or damages however it may arise, whether from the customer or other third parties shall be claimed against the Customer's own insurer. Should there be justification for claim against the Carrier, the Customer's insurer shall then claim against the Carrier's insurer. The Customer shall make no direct claims against the Carrier unless allowed for by the individual Carrier's insurers.

The Customer shall also never deduct in any manner either by direct debit or contra of account or any other method that reduces the payments due to the Carrier for services previously rendered, in any effort to off-set claims for losses, damages or penalties for delays and any other costs which may arise.

7.1. The amount of compensation for any one case shall not exceed RM5.00 per kilo gross weight of the Goods and container or RM100,000.00 per claim, whichever is lower.

7.2. In the case of loss or damage to any containers, the Carrier shall not be liable for any demurrage, detention, store-rent or any other incidental charges relating to the container beyond the claim for physical damage or loss of the container, from the day after the incident of damage to the container or from three (3) days after the day the container was handed into the Carrier's custody subjected to the limit for compensation under clause (7.1.) above.

7.3. Time Limits for Claims

The carrier shall not in any event be liable for:

7.3.1. loss or damage to Goods/Containers unless it is advised in writing within three (3) days and the claim be made in writing within seven (7) days after the termination of transit of the Consignment, or the part of the Consignment, in respect of which the claim arises.

7.3.2. non-delivery of the whole of the Consignment or part thereof unless it is advised of the non-delivery in writing within three (3) days and the claim be made in writing within seven (7) days after the Consignment was handed to the Carrier by the Customer.

7.3.3. losses/damages to Goods found in the container if the container's seal is intact upon receipt by the Customer.

7.4. The Carrier shall in any event be discharged from all liability whatsoever in respect of the Consignment unless suit is commenced within a period of time of one (1) year from the termination of transit or, in the case of loss, miss-delivery or non-delivery of the whole or part of the Consignment, from the said seven (7) days referred to in Clause (7.3.2.) above hereof.

8.0 LIABILITY IN RESPECT OF DELAY

- 8.1.1. The Carrier shall not be responsible or liable for any SSR, detention, store-rent, demurrage charges or any other penalties or any other costs or charges incurred as a consequence of any delay, howsoever such delays may have occurred, in delivery or collection of containers or goods or items or documents of any kind, whether such costs or charges shall be imposed by the Customer, Owner, trader or any other third party or regulatory or statutory organizations.
- 8.1.2. The Carrier shall not be liable for any direct, indirect or consequential losses or for loss of any general, specific or part of any market, customers or trade as a result of any delays howsoever such delays may have arisen.
- 8.1.3. The Customer further indemnifies the Carrier against any claims or demands of compensation as a result of any consequences due to delay in delivery or collection of containers or goods or items or documents of any kind.

9.0 STAYING TIME (DETENTION) OF PRIME-MOVER AND TRAILER

Detention charges will be raised for prime movers and trailers detained at the customer's premises on the following basis:

9.1. Prime Mover

9.1.1.	First 1 (one) hour	Free
9.1.2.	Thereafter for every hour or part thereof	RM50.00

9.2. Trailer

9.2.1.	First 5 (five) days	Free
9.2.3.	Thereafter for every day or part thereof	RM50.00 per container

10.0 WAITING TIME FOR TRAILERS

Charges for waiting time of container movements at the port or depots will be on the following basis:

- 10.1. First 30 (thirty) minutes : Free
- 10.2. Thereafter for every hour or part thereof : RM50.00 per prime mover
- 10.3. The above charges will be computed on the period between the arrival of the prime mover and trailer at the Port Terminal/Empty depots and the time the container is off-loaded/mounted.

11.0 DIVERSION OF CONTAINERS

- 11.1. "Diversion" means to move a container from the premises of the Customer to the premises of another Customer/trader at the request of either one of the Customers, trades, shipping lines or their agents or any change in destination at the request of the Customer, trader or their agents from the first appointed destination as stated in the ROT.
- 11.2. Only written notification for diversion, officially endorsed by the Customer will be accepted and a charge of RM200.00 per container per diversion shall be charged. In addition, the Customer will also be charged the difference in rates between the two destinations.

12.0 WEIGHTING OF CONTAINER AT THIRD PARTY PREMISES

Weighting at third party premises by the instruction of the Customer while on the way to Customer Warehouse or on the return trip will be charged same as Diversion of container at Clause 11.2. above, which is RM200.00 per delivery for weighting. In addition, the Customer will be charged the difference in rates between the two destinations.

13.0 CANCELLATION AND AMENDMENTS OF ROT

In case of any cancellation or amendments made by the Customer to the ROT, the Carrier reserves the right to charge the Customer on the following basis:

- 13.1. Cancellation: Minimum RM25.00 per cancellation
13.2. Amendment: Minimum RM10.00 per paper

14.0 PUBLIC HOLIDAYS

The Carrier will be closed on the following public holidays:

14.1.	Hari Raya Puasa	: 2 days
14.2.	Chinese New Year	: 2 days
14.3.	Hari Merdeka	: 1 day
14.4.	Deepavali	: 1 day
14.5.	Christmas Day	: 1 day
14.6.	New Year's Day (Calendar)	: 1 day

- 14.7 Consideration will be given for the movement of containers with valuable cargo on the above holidays depending on the degree of urgency. Any request for such movement should be made in advance i.e. not later than Forty-Eight (48) working hours before the Carrier's office closes for the holidays. The charges to be imposed on such movement will be double the normal tariff.
- 14.8 For container movements during gazette public holidays (as applicable to the branch concerned) other than those stated above, a holiday charge of minimum RM200.00 per container will be applicable. Any request for such movement should be made in advance i.e. not later than Forty-Eight (48) working hours before the Carrier's office closes for the holidays.

14.9. The Carrier is not liable for any detention charges for the closure of the container depot.

14.10. The Carrier reserves the right not to operate on certain holidays due to the closure of the depots.

15 IMPLEMENTATION AND MODIFICATION OF THE TARIFFS

15.1. The Carrier reserves the right to implement and/or modify the tariffs or part thereof.

15.2. These Tariffs supersede all previous Tariffs and circulars on tariffs issued by the individual Carriers.

End